ARGENTIX | PRIVACY POLICY

Website: www.theargentix.com | Effective date: 6 November 2026

1. Who we are

This Privacy Policy explains how Juliette Group LTD ("we", "us", "our") processes personal data in connection with the Argentix website at www.theargentix.com, enquiries and purchases of Argentix (AGX). Juliette Group LTD is the controller of personal data processed for these purposes.

Company: Juliette Group LTD
Company number: 17493479
Registered office: 71-75 Shelton Street, Covent Garden, London, WC2H 9JQ, United Kingdom
Privacy contact: info@argentixgroup.com

2. Personal data we collect

When you contact us, we may process your name, email address, the content of your message and related correspondence. When you request or complete an AGX purchase, we may process information necessary to identify and communicate with you, administer your order, confirm an external payment, deliver tokens and maintain transaction records. Depending on the transaction, this may include your name, contact details, order information, payment confirmation or reference and wallet address. We do not assume that payment card details are collected by our website where payment is handled externally.

Our Wix-hosted website may also process technical information such as IP address, device/browser information, website interactions and security logs, subject to the site actual configuration and cookie choices.

3. Why we use data and our legal bases

We process enquiry information to respond to requests and communicate with visitors (legitimate interests, or steps requested before entering into a contract where relevant). We process purchase and transaction information to take steps at your request and perform a contract, including order administration and delivery (contractual necessity). We may retain information to meet applicable accounting, tax, regulatory and legal obligations (legal obligation). We may use limited technical and security data to operate and protect the website and prevent misuse (legitimate interests). Where consent is legally required for optional cookies or similar technologies, we rely on consent and allow it to be withdrawn.

4. How information is obtained

We obtain information directly from you through website contact forms, emails and purchase communications. Technical information may be generated when you use the website. Where needed to reconcile an externally processed payment, we may receive payment status or transaction references from the relevant bank or payment service provider.

5. Sharing of personal data

We may share relevant data with service providers supporting website hosting and operation (including Wix), business communications, external payments, technical support and professional advice, as necessary for their services. We may disclose information to competent authorities where required by law. We do not disclose personal data to unrelated parties for their own marketing purposes without an appropriate lawful basis.

6. International data transfers

Our company is based in the United Kingdom and our website uses Wix infrastructure. Personal data may be processed in countries outside your country of residence. Where UK GDPR or EU GDPR transfer restrictions apply, we will use a valid transfer mechanism or other lawful safeguard, as appropriate to the specific transfer and service provider. You may contact us for information about relevant safeguards.

7. Cookies and similar technologies

The website is built on Wix and may use essential cookies and similar technologies for security, site functionality and reliability. Additional analytics, marketing or third-party cookies may be present depending on the site enabled features and integrations. Where required, non-essential cookies will be used only after valid consent. You can manage your choices through the website cookie controls, where provided, and your browser settings. The exact cookies and their retention periods depend on the live website configuration and should be reviewed in the site cookie settings.

8. How long we keep data

We keep personal data only for as long as reasonably necessary for the purposes described above. Enquiries are retained for the time needed to respond and manage related correspondence. Purchase and transaction records are retained for the duration required to administer the transaction and satisfy applicable legal, accounting, tax or dispute-resolution requirements. Technical logs and cookie data are retained according to their purpose and the applicable service configuration. We review retention needs and securely delete or anonymise information when it is no longer required.

9. Your privacy rights

Depending on applicable law and circumstances, you may request access to your personal data, correction, erasure, restriction of processing, portability, or object to processing based on legitimate interests. Where processing is based on consent, you may withdraw consent at any time without affecting earlier lawful processing. Rights may be subject to legal exceptions. To exercise a right, contact info@argentixgroup.com. We may need to verify your identity before acting on a request.

10. Complaints

You may contact us first at info@argentixgroup.com. You also have the right to complain to a competent data protection supervisory authority. In the United Kingdom, this is the Information Commissioner's Office (ICO), at www.ico.org.uk. If EU GDPR applies to your data, you may also have the right to complain to the relevant supervisory authority in the European Economic Area.

11. Security

We use reasonable organisational and technical measures appropriate to the nature of the data to help protect personal information from unauthorised access, loss, alteration or disclosure. No online service or transmission can be guaranteed completely secure.

12. Children

The website and AGX purchase process are not intended for children. If you believe a child has submitted personal data to us, please contact us so that we can assess the situation and take appropriate action.

13. Changes to this policy

We may update this Privacy Policy to reflect changes in our services, website configuration or legal obligations. The current version will be published on www.theargentix.com with its effective date. Where required by law, we will provide additional notice of material changes.

14. Contact

For questions or requests relating to privacy, email info@argentixgroup.com or write to Juliette Group LTD, 71-75 Shelton Street, Covent Garden, London, WC2H 9JQ, United Kingdom.